

GENERAL TERMS AND CONDITIONS

1. ADMISSION CONDITIONS

To be allowed to enter, settle, and stay at the campsite, one must be authorized by the manager or their representative. The manager is responsible for ensuring the proper upkeep and order of the campsite, as well as enforcing the internal rules. Staying at the campsite implies acceptance of these terms and a commitment to comply with them.

2. POLICE FORMALITIES

Any person staying at least one night on the campsite must first present their identity documents to the manager or their representative and complete the police formalities. Minors not accompanied by their parents will only be admitted with written authorization from their parents.

3. INSTALLATION

The tent, caravan, and related equipment must be installed at the location indicated in accordance with the instructions given by the manager or their representative.

4. RECEPTION DESK

The reception is open 24 hours a day.

At the reception desk, you will find all the information about the campsite services, details about supplies, sports facilities, local tourist attractions, and useful addresses. A complaint book or a special box for submitting complaints is available to users. Complaints will only be considered if they are signed, dated, and as precise as possible, relating to relatively recent events.

5. FEES

The fees are paid at the reception desk. The amount is displayed at the entrance to the campsite and at the reception desk. Fees are calculated based on the number of nights spent at the campsite.

Campers are encouraged to notify the reception of their departure the day before.

Campers who plan to leave before the reception desk opens must pay their fees the day before departure.

6. NOISE AND SILENCE / ANIMALS

a) Noise and Silence

Campsite users must avoid any noise or discussions that may disturb their neighbors. Sound devices must be adjusted accordingly. Closing car doors and trunks should be as discreet as possible.

Complete silence is required between 10 p.m. and 7 a.m.

b) Animals

At the entrance, tattoo cards and rabies vaccination certificates for dogs and cats must be presented. Dogs and cats must wear a collar. In accordance with Article 211-1 of the Rural Code, dogs of the 1st category, "attack dogs" (pit bulls), are prohibited. Dogs of the 2nd category, "guard and defense dogs" (Rottweilers, etc.), must be muzzled and kept on a leash by an adult (Article 211-5 of the Rural Code). Dogs and other animals must not be left unattended or locked up on the campsite in the absence of their owners, who are legally responsible for them.

7. VISITORS

After authorization from the manager or their representative, visitors may be admitted to the campsite under the responsibility of the campers who host them. The camper may receive one or more visitors at the reception. If these visitors are allowed to enter the campsite, the camper hosting them may be required to pay a fee, provided the visitor has access to the campsite services and/or facilities.

This fee is displayed at the entrance to the campsite and at the reception desk. Visitors' cars are not allowed in the campsite.

8. VEHICLE CIRCULATION AND PARKING

Inside the campsite, vehicles must not exceed a speed limit of 10 km/h. Traffic is prohibited between 10 p.m. and 7 a.m. Only vehicles belonging to campers staying at the campsite are allowed to circulate within the campsite.

Parking is strictly prohibited on the areas normally occupied by tents and shelters and must not obstruct traffic or prevent the installation of new arrivals.

9. MAINTENANCE AND APPEARANCE OF INSTALLATIONS

It is forbidden to throw wastewater on the ground or into the gutters. "Caravanners" must dispose of their wastewater in the appropriate facilities. Household waste, garbage of all kinds, and paper must be placed in the trash bins. Everyone must refrain from actions that may harm the cleanliness, hygiene, and appearance of the campsite and its facilities, especially the sanitary facilities. Washing is strictly prohibited outside the designated areas. Clothes drying should be done in the communal dryer, if necessary. However, discreet drying near the shelters is tolerated until 10 a.m., provided it does not disturb the neighbors. It should never be done using the trees. Plants and floral decorations must be respected. Campers are not allowed to drive nails into trees, cut branches, or plant anything. It is also forbidden to mark out the location of a campsite by personal means or to dig into the ground. Any damage to the vegetation, fences, terrain, or campsite installations will be the responsibility of the offender. The pitch used during the stay must be left in the condition in which it was found upon arrival.

10. SAFETY

Open fires (wood, charcoal, etc.) are strictly prohibited. Stoves must be kept in good working order and not used in hazardous conditions. In the event of a fire, notify the management immediately. Fire extinguishers are available for use if necessary. A first aid kit is available at the reception desk. The management is responsible for items deposited at the reception and has a general obligation to monitor the campsite. Campers are responsible for their own installations and must report any suspicious persons to the manager. Although security is provided, campsite users are encouraged to take the usual precautions to safeguard their belongings.

11. GAMES

No violent or disruptive games may be played near the campsite facilities. The meeting room cannot be used for energetic games. Children must always be under the supervision of their parents.

12. STORAGE OF UNOCCUPIED EQUIPMENT

Unoccupied equipment may only be left on the campsite with the management's consent and only in the designated location. A fee, which is displayed at the reception, will be charged for this "STORAGE OF UNOCCUPIED EQUIPMENT."

13. DISPLAYING RULES

The present internal regulations are displayed at the entrance to the campsite and at the reception. A copy will be given to the customer upon request.

14. VIOLATION OF INTERNAL RULES

If a resident disturbs the stay of other users or fails to comply with these internal regulations, the manager or their representative may verbally or in writing, if deemed necessary, warn the resident to cease the disturbance. In case of serious or repeated violations of the internal rules and after the manager's warning, the contract may be terminated. If a criminal offense is committed, the manager may call law enforcement.